

# Instilling Hope in Veterans with PTSD: Integrating Trauma-Informed Care with Recovery Principles

Stephanie Rodriguez, Ph.D., Camilla Madden, Ph.D., &  
Greg Bilberry, Ph.D.

## Disclosure to Audience

---

No one involved in the planning or presentation of this activity has any relevant financial relationships with a commercial interest to disclose

### **The following are North Star Behavioral Health's Content Controllers:**

*Cheri Scott, Stone Soup Group - Presenter*

Dr. Andy Mayo, CEO

Dr. Ruth Dukoff, System Medical Director

Lori Hoffman, QIRM Director

Denise Gleason, CME Coordinator

Evelyn Alsup, Education Director

#### **Medical Staff:**

Dr. Phillip Neuberger

Dr. Manuel Rodriguez

Dr. Elizabeth Baisi

Dr. David Hjellen

Dr. Judith Bautista

Dr. Jill Abram

#### **Education Committee:**

Sabrina Ben, HRD

Carla MacGregor, Administrator

Ron Meier, PRTC Administrator

Melanie Nelson, Administrator

Sarah Skeel, PRTC Administrator

#### **Business Development Department:**

Elke Villegas, Director of Business Development

Becky Bitzer, Clinical Community Liaison

Sarah Twaddle, Clinical Community Liaison

Wayne Jackson, Clinical Community Liaison

# Common Themes in PTSD

- Trauma often violates a person's need for:
  - Safety
  - Trust
  - Power/Control
  - Intimacy
  - Esteem

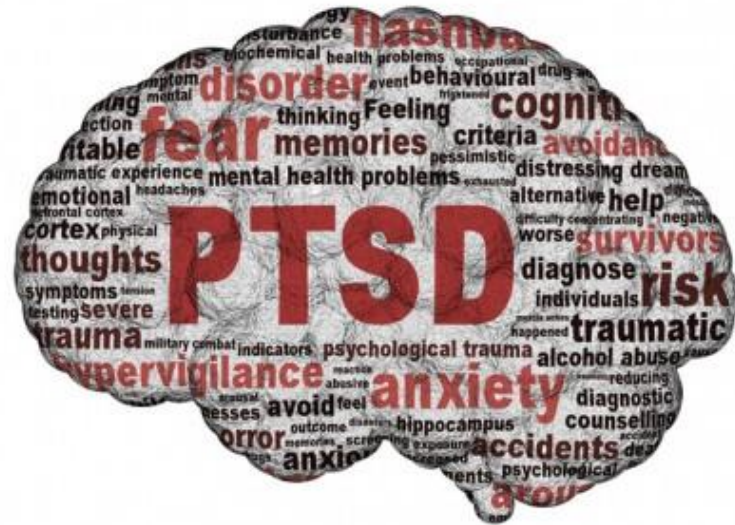
(Rosenbloom, Williams, & Watkins, 2010)

# PTSD and Veterans

- Current 4.8% & Lifetime 8%
  - Combat (Lifetime) 24-35%
    - OIF & OEF 11-20%
    - Gulf War 12%
    - Vietnam War (Current) 15% & (Lifetime) 30%
  - Military Sexual Trauma (Lifetime) 10-15%
  - Current for Women (29.4%) and Men (24.5%)
  - Some studies suggest Veterans of color may have higher rates of PTSD

# Common Responses to Trauma

- Immediate and Delayed Reactions
  - Emotional
  - Physical
  - Cognitive
  - Behavioral
  - Existential



(SAMHSA, 2014)

# Co-Occurring Disorders

- Individuals with PTSD often have at least one additional mental health disorder
  - Major Depression
  - Anxiety Disorders
  - Substance Use Disorders
  - Eating Disorders
  - Personality Disorders
- Bidirectional relationship between trauma and mental illness

# Trauma-Informed Care



- Realizes the widespread impact of trauma and understands potential paths for recovery;
- Recognizes the signs and symptoms of trauma in clients, families, staff, and others involved with the system;
- Responds by fully integrating knowledge about trauma into policies, procedures, and practices; and
- Seeks to actively resist re-traumatization.

# Trauma-Informed Care and Recovery

## Trauma-Informed Care

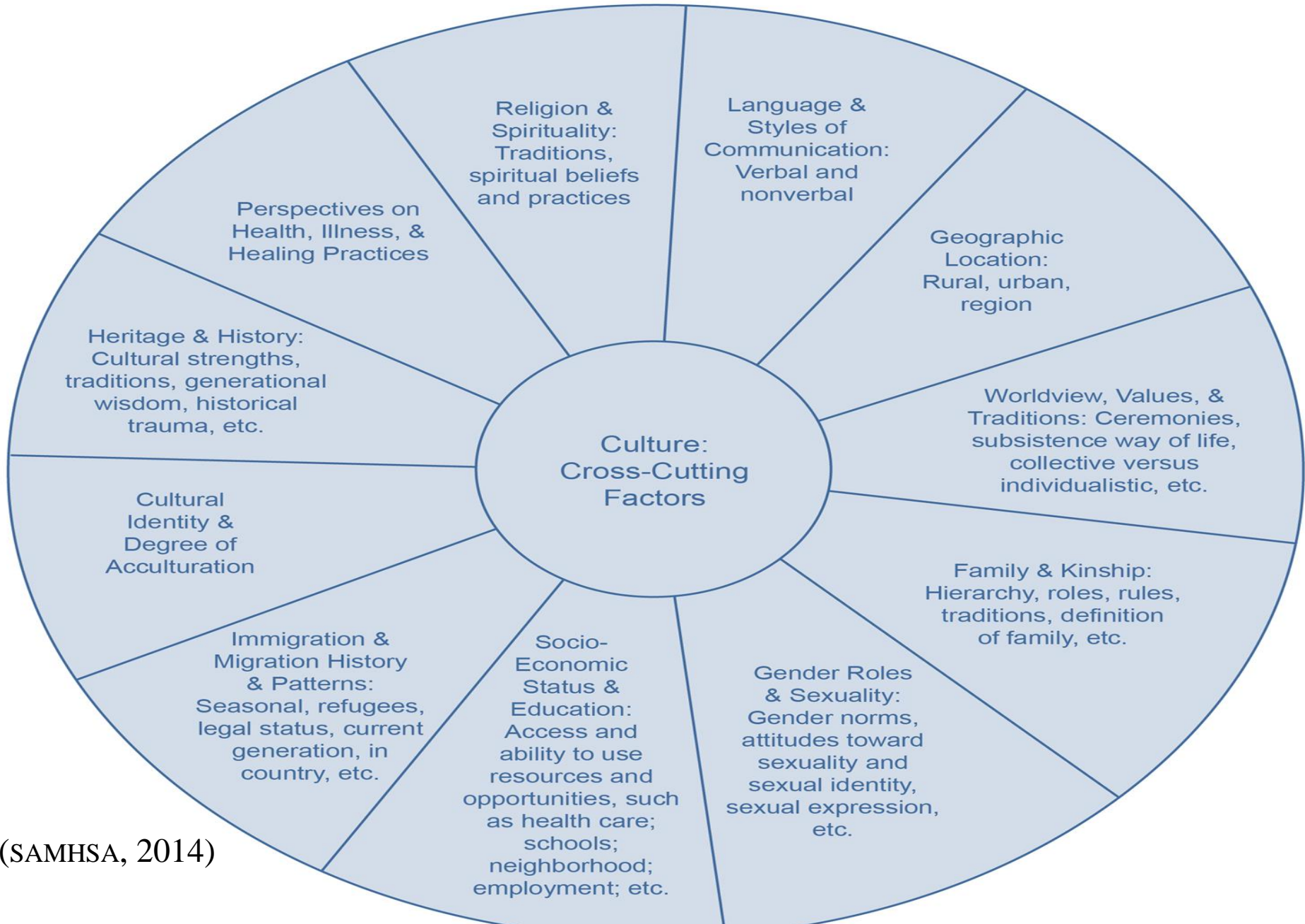
- Cultural, historical, and gender issues
- Safety
- Trustworthiness and transparency
- Peer support
- Collaboration and mutuality
- Empowerment, voice and choice

## Recovery Model

- Self-direction
- Person-centered
- Empowerment
- Holistic
- Non-linear
- Strengths based
- Peer support
- Respect
- Responsibility
- Hope



# Cultural Considerations



(SAMHSA, 2014)

# Safety

- Promote safety from trauma symptoms
  - Safety in environment
  - Monitor and facilitate stability
  - Prevent recurrence of trauma
  - Provide psychoeducation/normalize symptoms
  - Interpersonal/agency approach

# Safety

- Trauma-informed interventions
  - Teach grounding skills
  - Provide structure/rituals to promote routine and sense of familiarity
  - Help identify safe vs unsafe behaviors
  - Develop a safety plan
  - Identify and manage trauma-related triggers
  - Teach balance and acceptance

(SAMHSA, 2014)

# Trustworthiness and Transparency

- Be consistent and dependable
- Develop clear boundaries
- Provide honest feedback
- Use authentic and compassionate communication
- Be consistent and forthright
- Provide clear message of availability and accessibility throughout treatment
- Encourage an on-going dialog

# Collaboration and Mutuality

- Foster Client Engagement
  - Motivational Interviewing & Motivational Enhancement Techniques
- Develop a supportive, collaborative, and empathetic relationship
- Provide Veterans with control, choice, and autonomy in their treatment decisions



(SAMHSA, 2014)

# Collaboration and Mutuality

- Couple and Family Therapies
  - Family members can help with engagement in care
  - Family can be a source of support
    - REACH
    - Cognitive-Behavior Conjoint Therapy
    - Veteran Parenting Toolkit
- Community Resources
  - [MakeTheConnection.net](http://MakeTheConnection.net)
  - NAMI Family to Family
  - Vet Center

(National Academic Press, 2014)



# Empowerment, Voice and Choice

- “Nothing about me without me.”
- Collaborate on treatment goals
- Include in planning and decision making
- Engage, inspire, coach, teach and support
- Strengths based approach
  - Posttraumatic growth
- Educate on Types of therapies available
  - CBT, CPT, PE, EMDR, STAIR, Seeking Safety
  - Pharmacological Options

(SAMSHA, 2014)

# Empowerment, Voice and Choice

- Assess for strengths
  - Resilience Scale
  - Connor Davidson Resilience Scale
  - Dispositional Resilience Scale
  - The Wellness Questionnaire
- Dr. Seligman's Positive Psychology
  - VIA Survey of Signature Strengths (2015)
  - [www.Authentichappiness.sas.upenn.edu](http://www.Authentichappiness.sas.upenn.edu)



# Peer Support

- Enhancement of treatment by providing opportunity for:
  - Mentorship/Role Modeling/Peer-to-Peer Support
  - Hope
  - Interpersonal Connectivity
  - Normalization of Experiences
  - Connection to Community Resources
  - Consumer Driven Feedback and Collaboration for Implementing Programming

# Special Considerations

- Combat Veterans
  - Battlemind and transition to civilian life
  - Moral Injury
  - Influences on occupational and social functioning
  - Traumatic Brain Injury
    - CogSmart: Cognitive Symptom Management and Rehabilitation Therapy for Traumatic Brain Injury

# Special Considerations

- **Military Sexual Trauma**
- 1/5 Women Veterans enrolled in VA care screen positive for MST
  - 14% of Veterans enrolled in VA care are women
- 1.1% report of MST among men
  - There are about equal numbers of men and women who experience MST
    - National screening data of outpatient Veterans in 2008
      - 48,106 women and 43,693 men
- Violation of trust
- Health correlates
- Vet Center and MST coordinator
- Honor requests for same-sex or opposite-sex therapist

# The Trauma-Informed Provider

- Awareness of symptoms associated with trauma
  - Anticipates and responds to potential practices that may be perceived or experienced as re-traumatizing
  - View symptoms as adaptive response that may no longer be helpful
- Personal awareness of how verbal/non-verbal messages influence Veteran
  - Responding versus Reacting

# The Trauma-Informed Provider

- Universally screens and assesses for trauma
  - Stressful Life Experiences Scale (SLE)
  - Combat Exposure Scale
  - Intimate Partner Violence Screening Tool
  - Trauma History Questionnaire (THQ)
  - Clinician Administered PTSD Scale (CAPS)
  - ACEs Score Calculator
    - [http://acestudy.org/ace\\_score](http://acestudy.org/ace_score)
- Provide on-going assessment and monitoring
  - PTSD Checklist (PCL)

# The Trauma-Informed Provider

- Treatment planning considerations
  - Identify recovery from trauma as a primary goal
  - Veteran-Centered
    - Collaborate and use Veteran's words
    - Connect with personal values
    - Consider treatment plan a tool for empowerment
  - Build connection beyond the provider to the community and natural support networks
    - Address domains of family, occupational, physical, & spiritual functioning

# The Trauma-Informed Provider

- Treatment planning considerations (cont.)
  - Strengths Needs Abilities Preferences (SNAP)
  - Specific Measurable Achievable Realistic Timely (SMART)
  - Involve Peer Support
  - Stages of Change Model by Dr. Prochaska
  - Wellness Wheel
  - Identify Barriers and Resources
  - Focus on strengths



# The Trauma-Informed Provider

- Examples of Recovery Oriented Interventions
  - Use person-first language
  - Always introduce to services, activities, interventions, and familiarize to organizational practices
    - Provide a rationale
  - Identify cross-cultural considerations and integrate into treatment
  - Collaborative documentation
  - Obtain consumer feedback to inform practices



# The Trauma-Informed Provider

- Fosters trauma-resistant skills
  - Inform how trauma impacts lives
    - Make connection between relationship of experiencing trauma to current presentation/symptoms
  - Teach self-care strategies
  - Teach coping strategies
  - Connect to supportive networks
  - Foster sense of competence, hope, and mastery
- Practices self-care strategies, has awareness of signs of secondary traumatization, and takes steps to prevent compassion fatigue
  - Provider Resilience app (National Center for Telehealth & Technology, 2014)

# Always Promote Hope- Recovery is Possible



# Readings on Combat Related Psychological Issues

- *Invisible Wounds of War: Psychological and Cognitive Injuries, Their Consequences, and Services to Assist Recovery* (Tanielian & Jaycox, 2008)
- *On Killing* (Grossman, 1995)
- *Haunted by Combat* (Paulson & Krippner, 2007)
- *Treating Young Veterans: Promoting Resilience Through Practice and Advocacy* (Kelly, Howe-Barksdale, & Gitelson, 2011)

# References

- American Psychological Association (2012). Recovery principles. Retrieved from: <http://www.apa.org/monitor/2012/01/recoveryprinciples.aspx>
- Hyun, J., Pavao, J., & Kimerling, R. (2009). Military sexual trauma. *PTSD Research Quarterly*, 20(2). Retrieved from: [www.ptsd.va.gov/professional/newsletters/research-quarterly/v20n2.pdf](http://www.ptsd.va.gov/professional/newsletters/research-quarterly/v20n2.pdf)
- Loo, C. (2014). PTSD among ethnic minority Veterans. Retrieved from <http://www.ptsd.va.gov/professional/treatment/cultural/ptsd-minority-vets.asp>
- Maguen, S., & Litz, B. (2012). Moral injury in Veterans of war. *PTSD Research Quarterly*, 23(1). Retrieved from: [www.ptsd.va.gov/professional/newsletters/research-quarterly/v23n1.pdf](http://www.ptsd.va.gov/professional/newsletters/research-quarterly/v23n1.pdf)
- National Academic Press (2014). Treatment for posttraumatic stress disorder in military and Veteran populations: Final assessment. Washington, D.C.: National Academic Press.
- National Center for Telehealth & Technology (2014). Provider Resilience (Version 1.5) [Mobile application software].
- National Center for PTSD (2015). How common is PTSD? Retrieved from: [www.ptsd.va.gov/PTSD/public/PTSD-overview/how-common-is-ptsd.aspx](http://www.ptsd.va.gov/PTSD/public/PTSD-overview/how-common-is-ptsd.aspx)
- Rosenbloom, D., Williams, M., & Watkins, B. (2010). Life after trauma-2<sup>nd</sup> edition: A workbook for healing. New York, NY: The Guilford Press.

# References

- Seligman, M. (2015). VIA survey of signature strengths. Retrieved from: [www.Authentichappiness.sas.upenn.edu](http://www.Authentichappiness.sas.upenn.edu)
- Substance Abuse and Mental Health Service Administration (2014). Trauma-informed care in behavioral health services. Treatment Improvement Protocol (TIP) Series 57. HHS Publication No. (SMA) 13-4801. Rockville, MD: Substance Abuse and Mental Health Services Administration, 2014.
- Tsai, J., Sippel, L.M, Mota, N., Southwick, S.M.& Pietrzak, R.H. (2015). Longitudinal course of posttraumatic growth and US military Veterans: Results from the National Health and Resilience in Veterans Study. *Depression and Anxiety*, doi. 10.1002/da.22371
- Twamley, E., Noonan, S., Savla, G., & Jak, A. (2009). Cognitive Symptom Management and Rehabilitation Therapy (CogSMART) for Traumatic Brain Injury. University of California, San Diego VA Healthcare System.
- United States Department of Veterans Affairs (2015). Make the connection: Shared experiences and support for Veterans. Retrieved from: [www.MakeTheConnection.net](http://www.MakeTheConnection.net)
- Ursano, R., Benedek, D., & Engel, C. (2012). Trauma-informed care for primary care: The lessons of war. *Annals of Internal Medicine*, 157(12), 905-907.
- Wisco, B., Marx, B., Wolf, E., Miller, M., Southwick, S., Pietrzak, R. (2014). Posttraumatic stress disorder in the US Veteran population: Results from the National Health and Resilience in Veterans Study. *Journal of Clinical Psychiatry*, 75(12), 1338-46.

# Photo Credit

- Photos retrieved from

<http://www.becauseyourstorymatters.com/trauma-informed-care.html>

<http://www.bing.com/images/search?q=diversity+hands%2c+safety&view=detailv2&id=40D22344DE8D5C03ABEC63A8693AFD94E674F672&selectedindex=30&ccid=E9h%2B5YoQ&simid=607997800110231022&thid=JN.dqwcqivCrJ%2FD1BebuKNB1g&mode=overlay&first=1>

[http://www.damemagazine.com/sites/default/files/styles/dose\\_505/public/ptsd-brain.jpg?itok=GQ-Iraj1](http://www.damemagazine.com/sites/default/files/styles/dose_505/public/ptsd-brain.jpg?itok=GQ-Iraj1)

<http://www.familyhomelessness.org/media/216.jpg>

<http://www.mvcc.edu/veterans-services>

[http://oregonstate.edu/bewell/sites/default/files/wellness\\_wheel\\_1.jpg](http://oregonstate.edu/bewell/sites/default/files/wellness_wheel_1.jpg)



# North Star BHS – CME Activity Course Evaluation Form

Date: June 30, 2015

Agency/Location: North Star Behavioral Health, Anchorage

Topic: **Instilling Hope in Veterans with PTSD: Integrating Trauma-Informed Care with Recovery Principles**

Presenter(s): Stephanie Rodriguez, Ph.D., Camilla Madden, Ph.D. & Greg Bilberry, Ph.D. - Clinical Psychologists, Alaska VA Healthcare System

At the conclusion of this activity, participants should be able to:	Not at All	Slightly	Moderately	Mostly	Completely
Identify the 10 principles of recovery-oriented care.					
Evaluate and treat Veterans with PTSD-evidenced by being able to identify at least three trauma-informed considerations when developing a recovery oriented treatment plan.					
Implement treatment conceptualization and interventions by being able to identify three recovery-oriented interventions when providing trauma-informed care to Veterans with PTSD.					

Was the presentation commercially biased in any manner? Yes  No

Based on this activity, what will you do differently in your practice? \_\_\_\_\_

Topics of Interest for future Seminars: \_\_\_\_\_

Printed Name of CME participant: \_\_\_\_\_ Physician Yes  No

Signature of CME participant: \_\_\_\_\_

Agency/Organization: \_\_\_\_\_

Email: \_\_\_\_\_

Are you on our email distribution list? Yes  No

If not – do you wish to be added for future CME events? Yes  No